

Look Great & Feel Even Better

Perks

EMPLOYEE DISCOUNT

- 25% off all H&M Brands (H&M, COS, & Other Stories)
- & a discount to share with three friends or family

EMPLOYEE ASSISTANCE PROGRAM

- Free service to all employees
- Confidential Consultations
- 24 hours / 7 days a week

BUT WAIT... THERE'S MORE!

- Pet Insurance
- Perk spot (You'll have access to exclusive discounts on gym memberships, movie tickets, & more!)
- T-Mobile discount
- Commuter Benefits (Transit & Parking)

Development

GROWTH OPPORTUNITIES

Stay part time or stay for a lifetime. There are many opportunities.

Sustainability

LEADING THE CHANGE

We want to lead the change to a sustainable fashion future. We offer fashion and quality at the best price in a sustainable way. We've been working on sustainability since the '90s. Go to hm.com to find out what we're doing now

Work/Life Balance

VACATION & WELLNESS DAYS

- Paid vacation time available
- Earn wellness time to use when you're under the weather

PAID HOLIDAYS

- 8 Paid Holidays (additional paid holidays for Employees in PR)
Extra pay on holidays you work
- Your Birthday is a paid holiday!
- One Community Day to serve your local community

Inclusion & Diversity

THE H&M WAY

We are a value-driven, customer-focused, creative, and responsible company. How we treat both each other and the world around us matters: When we do business 'Our way', we do so ethically, responsibly, sustainably, and transparently.

COLLEAGUE RESOURCE GROUP

CRG's provide a safe space for employees to share their voices, find community, and receive developmental opportunities

BE YOURSELF AT WORK & DRESS YOUR PERSONALITY!

*based on your position, you may be eligible to participate in our paid time-off programs. This includes paid vacation time, wellness time & more! Ask an employee for additional information regarding our paid time off programs

NOW HIRING

**Make extra
cash &
lots of new
friends**



Be yourself & more at H&M
Apply now career.hm.com

H&M

Hiring Immediately!

At H&M, we welcome you to be yourself and challenge you to grow and make a difference. You'll take on new responsibilities from day one, learn skills for life, meet friends completely unlike you that make you feel at home, and start finding ways to make your big dreams come true. By living our values daily and being your authentic self, you help us reimagine the future of an entire industry by making everyone look, feel and do good.

Be yourself & more at H&M.

About the Role

At H&M, as a Retail Sales Associate you will be advising our customers and keeping them in style! A Retail Sales Associate, or Sales Advisor, as referred to internally, is responsible for delivering the Best Customer Experience that contributes to the store's sales and profit. As a Retail Sales Associate, you will always put customers first, offer assistance, and share your Product and Fashion knowledge. You will create an environment that is easy for our customers to shop through Store Operations and Great Garment Care. By sharing knowledge and skills with colleagues, you will actively contribute to creating a Best Team to meet our customers' expectations. This role will work in accordance with H&M standards, policies, procedures, and legal requirements.

This position reports to our Department Managers and has a dotted line to the Department Supervisor.

Your Day to Day*

- Actively greet and engage with our customers in the service areas and on the sales floor to provide the best customer experience
- Support in the maintenance of a neat and tidy sales floor to ensure a positive shopping experience inclusive of folding, hanging, displaying, and merchandising garments per H&M guidelines to maximize selling opportunities
- Unload delivery truck, receive, open, and unpack merchandise and label merchandise with security tags within efficiency timeline goals
- Actively process, stock, and replenish garments on the sales floor and stock room
- Ring on the register, report and handle all required transactions, issue receipts, and fold and place merchandise in the appropriate bag following the register best practices routine
- Eager to educate and promote our H&M Loyalty program to our customers
- Share your knowledge and skills with your colleagues, offering help where needed to build a positive working environment
- Work in accordance with H&M standards and local legislation with health & safety and security routines to guarantee you, your colleagues, and customer safety at all times
- Follow all procedures and routines regarding safety, security, and administrative processes in all areas of the store

Who You Are

- Passionate for customer service and helping people find their style
- A multi-tasker who enjoys working in a fast-paced environment
- Inclusive, positive, creative, and willing to learn on the job!
- A team player with a flexible approach
- You have the ability to lift in excess of 20 pounds
- Ability to stand for long periods of time, bend, stretch, engage in repetitive motions, push, pull and carry items (mannequins, clothing, totes, torsos, etc.) for a short distance

- Ability to climb a ladder and use a step stool
- Must be able to work a flexible work schedule, including nights and weekends

Why You'll Love Working for H&M

- Dynamic, team-driven work environment with a group of unique, diverse, and kind individuals.
- Endless growth & development opportunities
- Dress your personality. We encourage you to dress your personality all day, every day.
- Did we mention our discount at H&M, &Other Stories, and COS?

Job Status: Hourly, Non-Exempt

Benefits:

H&M believes in rewarding our employees for their many contributions to our shared success. That's why we offer a full range of inclusive benefits that enable wellness, both in and outside of work. We pride ourselves on being a do-good company and we have a comprehensive benefits package that matches that ambition. Please note, benefits may have eligibility requirements based on employment status.

We offer: 25% Staff Discount - Medical, Pharmacy Vision and Dental Coverage – Employee Assistance Program - Vacation, Wellness, Holiday and Parental Pay – 401K – Commuter Benefits, Health and Dependent Care FSA. Plus, additional Voluntary Benefits.

Our career site will have more details, check out: career.hm.com

EEOC Code: SLS

*This job posting highlights the most critical responsibilities and requirements of the job. It's not all-inclusive. There may be additional duties, responsibilities assigned for this job at the company's discretion.